

Willenhall Primary Care Centre-1

December 2024



We would like to wish all our patients a very merry Christmas and a happy new year!

Do more with the NHS App!



- Order repeat prescriptions
 - Book appointments
 - View your records
- And much more...

The practice will be closed for the bank holidays over the festive period. Please check that you have enough medication to last whilst we are closed and order any prescriptions in plenty of time. The Enhanced Access Service will be running during in the evenings and Saturdays before and after Christmas. Please call NHS 111 in the case of a medical emergency, call 999 or access the Accident and Emergency Department.



Christmas Opening Hours - 2024

- 24th December - 08.30 - 6.30pm
- 25th December (Christmas Day) - CLOSED
- 26th December (Boxing Day) - CLOSED
- 27th December - 08.30 - 6.30pm
- 30th December - 08.30 - 6.30pm
- 31st December - 08.30 - 6.30pm
- 1st January (New Year's Day) - CLOSED

Most pharmacies can help you with **seven common conditions** without needing a GP appointment

 Providing NHS services

Speak to your pharmacist if you suspect you have:

- **Sinusitis**
(adults and children aged 12 years and over)
- **Sore throat**
(adults and children aged 5 years and over)
- **Earache**
(children aged 1 year to 17 years)
- **Infected insect bite**
(adults and children aged 1 year and over)
- **Impetigo**
(adults and children aged 1 year and over)
- **Shingles**
(adults aged 18 years and over)
- **Urinary tract infection**
(women, aged 16 to 64 years)



Providing NHS services

If you are a carer for a child or adult, you can link your NHS app accounts

Services available for

- ✓ You can book a GP appointment
- ✓ You can make a repeat prescription
- ✓ You can view their GP health records

Switch to Toby's profile

Download the NHS App for Proxy Access

Visit your **Pharmacy First!**

Mental Health Support

Christmas can be a challenging time for many. It's important to know that you aren't alone, and support is available over the festive period.



You're not alone this Christmas

 <p>0808 808 4000 www.nationaldebtline.org</p>	 <p>0300 7729844 www.nopanic.org.uk</p>	 <p>Text 85258 www.giveashout.org</p>	 <p>0808 808 1677 www.cruse.org.uk</p>
 <p>0800 58 58 58 www.thecalmzone.net</p>	 <p>0300 123 3393 www.mind.org.uk</p>	 <p>116 123 www.samaritans.org.uk</p>	

Don't suffer in silence.

For more support organisations, you can find the Everymind Mental Health Support Directory on www.everymindatwork.com.

<https://willenhallprimarycarecentre.nhs.uk/pages/Friends-and-Family-Test>

The team at Willenhall Primary Care Centre-1 work very hard to provide a high quality and responsive service to our patients. However, we are always looking for ways to improve our service and listen to what our patients have to say.

TELL US HOW WE'RE DOING!

There are lots of ways for patients to have their say and we would love to hear from you with any comments you may have as to how we can improve our service to you.

Thank you!



NHS
The Friends and Family Test

Tell us what you think about of the care or treatment you have received from us....

Decembeard is a creative and fun way to draw attention to the importance of bowel cancer awareness and early detection. It encourages people of all genders to grow beards, no matter how big or small, and use their facial hair as a conversation starter to educate others about bowel cancer.



Razors down. Man up.

#DECEMBEARD

Help raise support and awareness of bowel cancer

www.decembeard.co