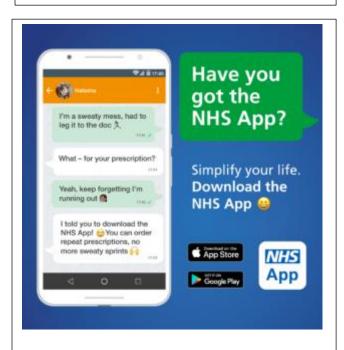
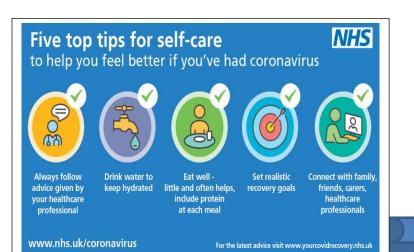
Willenhall Primary Care Centre

MMR Vaccination

There is a national campaign to offer unvaccinated 1– 25-year-olds the MMR vaccine, which protects against measles, Mumps and Rubella. We will be contacting parents of children who have not had their vaccine. NHS England will also be texting parents of children from 6year and adults up to 25 years of age, who have not had their MMR vaccine to book with their GP practice to have the vaccine.



Get online access then download the app. For more information see the link below. <u>The NHS website - NHS (www.nhs.uk)</u>



OpCOURAGE

The Veterans Mental Health and Wellbeing Service

Mental health support for veterans

A specialist service for ex-armed forces veterans and service personnel who are approaching discharge, to support and recognise the early signs of mental health problems

Tel: 0300 373 33 32

Email: opcourageNORTH@cntw.nhs.uk



North of England Team Service provide Cumbria, Northumberland Tyne and Wear NHS Foundation Trust Tees, Esk and Wear Valleys NHS Foundation Trust Pennine Care NHS Foundation Trust Leeds and York NHS Partnership Foundation Trust Humber Teaching NHS Foundation Trust Walking With The Wounded Combat Stress

Patient Feedback:

- Fast and efficient
- Nurse is gentle with everyone and takes her time and is very kind & professional.
- Receptionists are very polite and helpful. Appointment was on time.
- Excellent attention and I was given time to have my say and explanation given. Appreciated.
- Friendly people. I was there less than an hour in total, given a walk in appointment. Fantastic.

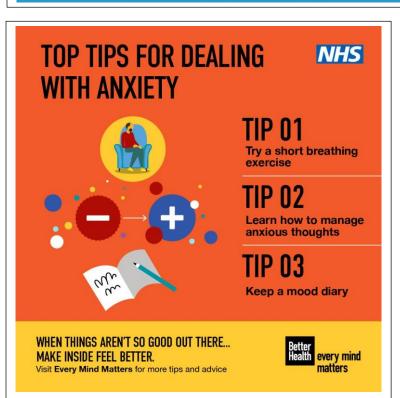


Why does the receptionist need to ask what is wrong with me?

- A receptionist connects the patient with the most appropriate service for their needs
- It may be more appropriate to see a different clinician
- The GPs have asked reception staff to ask certain questions when booking to help the smooth running of our clinics.
- It is important to ensure you see the most appropriate clinician.

This can help us save a GP appointment for you when you really need it.

Thank you for your understanding.



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